

# New and Improved Online Utility Bill Paying System Goes Live May 1

## IMPORTANT!



Please note that your previous login and password will be disabled June 1. We ask that you re-register your account on our new website.

Register at <https://tualatin.merchantransact.com>.

If you are currently enrolled in our Auto Pay program using a **Debit/Credit Card**, or our ebill program, you will need to re-enroll to continue with that option. **This does not affect our Auto Pay program if you are signed up using a checking/savings account.**



### Check out the New Enhancements

- Up-to-date balance information
- Ability to search transaction history
- Increased functionality & navigation
- Water Consumption Graph

### Welcome - Please Log in Below

This is the Home Page message

#### Login

Please enter your e-mail address and password below.

Enter your e-mail address:

Please enter your password:

Remember Me

#### Registration Options

If you have not registered your e-mail address select an option below.

Register using your utility bill  
 If you would like to register using your utility bill [click here](#).

#### Password Reminder

If you have already registered and lost your password, [click here](#).

## You will need the following information to register

To sign up for this service, fill out the information below and click the Register button.

You will need a recent bill from your utility to fill in some of the information below.

**Last Name or Business Name:**  
  
 Enter your last name or business name as it appears on the bill.

**House/Building Number:**  
  
 Enter the house/building number from your service address (do not include street information).

**Utility Account Number:**  
  
 As it appears on your bill. Include dashes and leading/trailing zeros if present. For example : 000123-123

**E-Mail Address:**

**Confirm E-Mail Address:**  
  
 Confirm the e-mail address entered above.

**Password:**  
  
 Password must be 6-12 characters in length.

**Confirm Password:**  
  
 Confirm the password entered above.



CITY OF TUALATIN  
 18880 SW Martinazzi Ave.  
 Tualatin, OR 97062

Billing Inquiries: (503) 691-3056  
 Monday thru Friday 8:00 AM to 5:00 PM

MICHELE HODNEY  
 18880 SW MARTINAZZI AVE  
 TUALATIN, OR 97062

#### special message

**Paperless Billing - Bill Pay - Auto-pay**  
 Go to [www.tualatinoregon.gov](http://www.tualatinoregon.gov) and click the 'Pay Your Bill Online' button. Follow the prompts to register, and pay your bill online.

#### Account

### Statement

#### account information

ACCOUNT NUMBER: 009999-100  
 SERVICE ADDRESS: 18880 SW MARTINAZZI  
 SERVICE PERIOD: 2/22/2015 to 3/21/2015  
 BILLING DATE: 3/27/2015  
 DUE DATE: 4/20/2015

#### meter reading

Meter	Read Dates	Previous	Current	Consumption
2361	2/10-3/10	5015	5028	13.00

#### CURRENT CHARGES

DESCRIPTION	AMOUNT
Facility Charge	3.50
Service Charge	3.54
Water Usage	32.37
Sewer Base Fee	26.64
Sewer Use Fee	24.66
Storm Drain Fee	6.75
Road Maintenance	3.92
<b>TOTAL CURRENT CHARGES</b>	<b>\$101.38</b>



Questions? Visit our website at [www.tualatinoregon.gov](http://www.tualatinoregon.gov) or contact Utility Billing at 503-691-3056.